



Job description

location	:	Columbus, OH (CMH/LCK) or Louisville, KY (SDF)
job title	:	Vice President, Operations
department	:	Operations/Client Services
supervisor	:	Chief Executive Officer

Position Description

Wen-Parker Logistics is a global freight forwarding and supply chain provider established in 1997. We are currently seeking a highly motivated and experienced operations leader, who will be responsible for overseeing all aspects of operations and supply chain services within the USA, while working closely with our global teams to provide our customers with superior freight forwarding service from "A to Z". The qualified candidate must have extensive knowledge and experience in handling air and ocean shipments (largely import, some export) and be able to effectively help strategize, develop and implement systems and processes that will support continued growth of the business.

Qualifications & Experience:

- Minimum 5 years' leadership experience in the freight forwarding industry.

Knowledge / Skills:

- Knowledge and understanding of Incoterms, as well as CBP and freight forwarding terminology and requirements.
- Detailed product knowledge pertaining to air, ocean, trucking and warehousing services.
- Ability to lead a USA Operations team, while serving in a global leadership capacity to provide innovative and effective freight forwarding service to our customers.
- Strong attention to details. Self-starter. Motivational Leader. Proven ability to meet deadlines.
- Excellent verbal, written and interpersonal communication skills, with the ability to interact effectively.

Duties and Responsibilities (including but not limited to the following):

- Effectively interact, communicate, coordinate and negotiate with carriers, vendors, employees, customers and other third parties.
- Oversee the daily coordination of freight movement and processing of related documentation (including data entry into TMS system).
- Perform and oversee all aspects of operations and customer service.
- Ensure all invoicing of customers is performed in a timely manner.
- Adhere to customer Standard Operating Procedures, government regulations and company standards and procedures.

Compensation:

Wen-Parker Logistics offers a competitive salary with a full benefits package (that is 100% company paid for full time employees), including medical, dental, vision, short-term disability and life insurance, as well as a 401K plan with a generous company match, paid time off and participation in an annual bonus plan.

Contact Information:

Qualified candidates should submit resumes via email to khatley@wen-parker.com.