

Job description

Location	:	Los Angeles, CA
Job title	:	Ocean Operations Manager
Department	:	Operations
Supervisor	:	Vice President of Operations

Position Description

Wen-Parker Logistics is a global freight forwarding and supply chain provider established in 1997. We are currently seeking a highly motivated and focused Ocean Operations Manager, who will be responsible for leading our growing ocean business. They would also need to have the ability to process ocean shipments (mostly import, some export) from "A to Z". This position requires a candidate who possesses a solid knowledge of international ocean operations and has superior communication and interpersonal skills.

Qualifications & Experience:

- **Minimum 3-5 years' experience in the ocean industry with a NVOCC or carrier**
- Able to manage and lead a team toward improving work efficiency, improved customer service and greater operational consistency.

Knowledge / Skills:

- Knowledge and understanding of freight forwarding operations and terminology.
- High level understanding of US Customs
- Detailed operational knowledge of ocean, drayage, rail and trucking services.
- Proficiency in Microsoft Office applications (Word, Excel and Outlook)
- Daily coordination of freight movement and processing of related documentation
- Strong attention to details. Self-starter. Proven ability to meet deadlines.
- Solid leadership and management skills.
- Excellent verbal, written and interpersonal communication skills, with the ability to interact effectively.

Duties and Responsibilities (including but not limited to the following):

- Effectively interact, communicate, coordinate and negotiate with carriers, vendors and other third parties.
- Perform and oversee all aspects of operations and customer service.
- Invoice customers in a timely manner.
- Adhere to customer Standard Operating Procedures, government regulations and company standards and procedures.
- Communicate professionally and effectively with customers, service partners and other colleagues.

Compensation:

Wen-Parker Logistics offers a competitive salary with a full benefits package (that is 100% company paid for full time employees), including medical, dental, vision, short-term disability, and life insurance, as well as a 401K plan with a generous company match, paid time off and participation in an annual bonus plan.

Benefits:

- 401(k)
- Work from Home Hybrid Flexibility
- 401(k) matching
- Dental insurance
- Flexible spending account



- Health insurance
- Life insurance
- Paid time off
- Vision insurance

Contact Information:

Submit resumes via email to sriggs@wen-parker.com.